

## COURSE OUTLINE – (FTB-P-002)

### FINEOS CONFIGURATION OVERVIEW - PAYMENTS

#### Overview

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The ***FINEOS Configuration Overview - Payments*** course is designed to describe the payments configuration potential of the FINEOS application while demonstrating the functionality through pre-configured scenarios on the system.

#### Objectives

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To provide attendees with an overview of the payments configuration functionality contained within the FINEOS application.

At the end of this course participants should have a high-level understanding of how to configure:

- AdHoc payments
- Single due payments
- Recurring payments
- Provider payments

#### Who should attend?

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Anyone seeking an overview of the payments configuration functionality within the FINEOS application or an introduction in advance of more in-depth configuration training:

- Project Managers / Team Leads
- Business Consultants
- Business Analysts
- Technical Consultants

#### Pre-requisites

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**Courses:**

FTB-F-001 – FINEOS GUI Overview - Front Office

FTB-C-001 - FINEOS GUI Overview - Claims

FTB-P-001 - FINEOS GUI Overview - Payments

#### Course Content

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##### Module 1: Introduction

- About Payments Manager

- Using Payments Manager




**Module 2: Payment Types**

- Single Due Payments
- Ad hoc payments
- Recurring payments
- Provider Payments

**Format & Duration**

Delivery	Lecture-Style Presentation	Duration	3/4 Day
<b>Description</b>			
Courses in this category take the format of a <b>lecture style presentation</b> i.e. non-practical. They are intended to give participants an overview of a particular capability of the FINEOS product through demonstration rather than participation. The desired effect is for participants to ' <b>SEE</b> ' how a particular part of the product works in order to facilitate communication with colleagues.			

**For further information, contact FINEOS Training Services:**

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