

Disability and Absence Management Integration

Ensuring consistency and regulatory compliance when managing employees who are out on a leave of absence can be extremely challenging and complex. With over 20 years of claims management experience, FINEOS understands these complexities and provides clients with all the tools necessary to support and improve the productivity of their organization in a cost effective way through a compliant and efficient workflow.

FINEOS is focused on providing tools for efficiency and identifying successful ways of reducing the time one spends on a leave of absence.

The FINEOS integrated Disability and Absence Management solution allows a sophisticated 'one stop shop' for all disability or leave related absences such as:

- Short Term Disability
- Long Term Disability
- Federal Medical Leave Act (FMLA)
- State Leaves
- Municipal Leaves
- Statutory Paid Leaves
- Company Specific Leaves

Integrated claims processing allows insurance companies to seamlessly migrate away from their surviving legacy systems into an out of the box solution. Insurers work directly with FINEOS to incorporate existing business solutions at an agreed upon pace through a strong implementation plan.

FINEOS Insurance Cloud

FINEOS Absence Management is delivered through the FINEOS Insurance Cloud, which offers a comprehensive platform that provides the ecosystem, support, and connectivity your users require. Our cloud-based Software-as-a-Service (SaaS) solution is designed to provide a full solution suite, effortlessly integrating all of your current vendors and legacy systems. The FINEOS Insurance Cloud offers:

- User Scalability
- Application Integration
- FastTrack Implementation (60 Days)
- 24/7/365 Access
- Out of the Box Content
- Remote Connectivity

FINEOS Digital Platform

FINEOS Absence Management is built on the FINEOS Digital Platform, which allows numerous points of contact for streamlining and improving the overall customer experience and provides seamless, omni-channel interconnectivity via:

- Phone
- Web Portal (Employee & Employer)
- Mobile, Email, SMS Text
- Document Management

FINEOS solutions have been deployed by many of the world's leading carriers:

- 8 of the Top 20 Group Life and Health Insurers in the U.S.
- 4 of the 5 top Life & Health Insurers in Australia
- 3 of the Top 20 Insurers in Canada
- Over 20,000 Daily Users
- Processed payments of over \$7 Billion per year

FINEOS Absence Management

FINEOS Absence Management sets a new standard for the administration of leaves of absence. The solution assists carriers with the challenges they face today and enables them to focus on providing innovative services and processes to their clients while growing their business. It enables a single book of record for all absence management related services.

FINEOS provides best-in-class, modern technology that allows carriers to evolve with the multifaceted regulatory impacts employers face with the 21st century workforce. Value-added data classifications give employers a vehicle to share a better overall picture of reasons for absence and then help come up with ways to reduce absence. In addition, this data can be used to help improve processes and assignment of leaves.

The FINEOS Team

The FINEOS Team has more than 20 years of experience in the Life, Accident and Health industry.

FINEOS Absence Management, which provides one point of access for Disability and all other absence claims, includes dynamic intake scripts that are configurable for client-specific wording and processing. Employees can report absences via web and mobile apps. Administration is streamlined with system automated functions for leave plan selection, eligibility determination, calculated leave entitlement balances, and automated leave plan decision evaluations. Evaluations include a met/not met display as well as the ability to override system recommended decisions. Carriers have the ability to provide superior service to their clients with a holistic solution that provides next generation absence management.

