

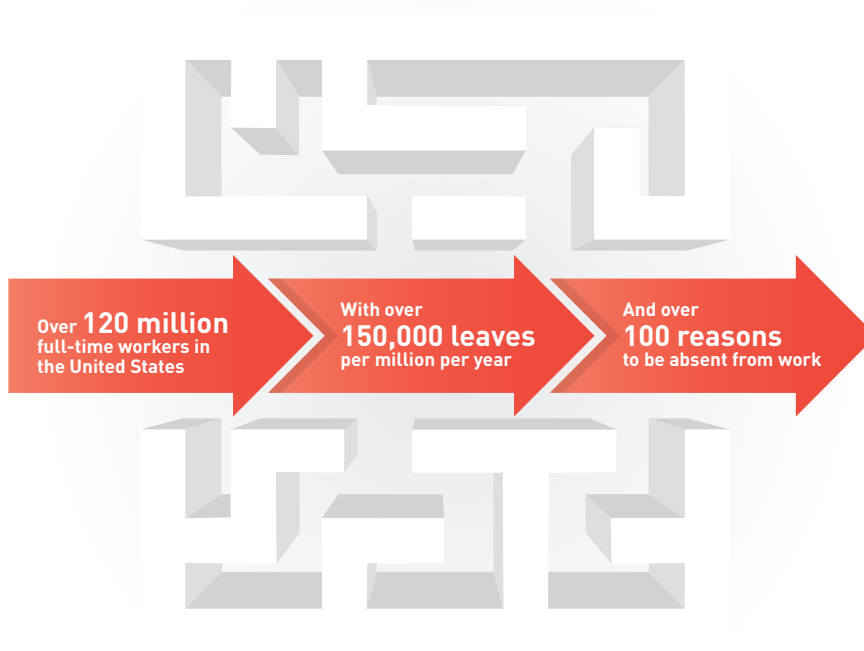
# FINEOS Absence



-  Simplify the Complex
-  Improve Engagement
-  Get Better Outcomes

FINEOS Absence is a robust absence management solution with a simple user interface, designed to integrate seamlessly with Claims, HRIS, and other core systems.

With over 20 years' experience as the leading provider of core systems to the Group & Worksite Benefits market, FINEOS is committed to meeting the needs of this industry and has a proven track record with over 50 customers globally. FINEOS Absence is available to be deployed both on-premise or in the cloud.



## Simplify the Complex

Absence from work costs employers around 22% of total payroll, but with over 100 reasons to be absent from work and an ever-changing regulatory landscape, including federal, state, and municipal regulations (FMLA, Paid Family Leave, Disability Benefits Law, etc.), managing absence can quickly become quite complex. Gone are the days of manual analysis, referring to spreadsheets, looking into various legacy systems, or reading through a client profile database. With FINEOS Absence, you can give your customers peace of mind that regulations are being met, help to reduce compliance risk, and make the management of all the regulation associated with absence more simplified.

## Provide Self-Service Capabilities for Improved Engagement

Self-service capabilities allow employers to delegate authority, submit and retrieve documents, and create a unified payments stream. This gives the employer stronger autonomy and improved engagement and productivity. Simple step-by-step interfaces that guide both employers and employees through the absence process help to improve morale, confidence, and absence outcomes.

The five-step process includes:



## Get a True Data Picture for Improved Outcomes

Insurers and employers need immediate and clear access to data to ensure that they are meeting their Service Level Agreements (SLA's), identifying regulatory risks, and measuring and monitoring both the cost and durations of absence. FINEOS Absence gives users access to richer data than they've ever had before, ensuring the best possible outcomes for all parties involved.

Data can be used to:

- Track and benchmark absence reasons
- Score absence requests, completions, and predictive Return to Work (RTW) analytics
- Identify frequency and duration trends (by codes, job type, etc.)
- Reduce the time and cost associated with HR research and attorney fees involved in regulatory compliance
- Utilize data to route absence claims appropriately, schedule follow-ups, and assign resources

## Take Advantage of Tomorrow's Technology Today

FINEOS Absence gives carriers access to industry-leading configuration, rules, workflows, tasks, and document management. The solution is built on the FINEOS Digital Platform and available in the FINEOS Insurance Cloud. With FINEOS Absence, carriers have the flexibility to customize leave management processes for their clients utilizing best-in-class, modern technology.

The screenshot displays the FINEOS Employer Portal interface. At the top, there are navigation tabs for Home, Messages, Documents and Forms, Leave Plans, and Reports. The main dashboard features two large statistics cards: '45 Open Absences' and '28 Open Claims', each with a 'View' button. Below these are buttons for 'Request New Absence' and 'Lodge a Claim'. A section titled 'Open Absences and Claims' includes a filter for 'Case Manager' set to 'Alexis Scott'. A table lists various claims with columns for Employee, Type, Reference, Date, Case Manager, and Status. To the right, there are sections for 'Required Documents (2)' with upload buttons for 'Medical Report' and 'Tax Certificate', and 'Recent Messages' with a 'Unread' indicator and a list of messages.

EMPLOYEE	TYPE	REFERENCE	DATE	CASE MANAGER	STATUS
Paul Jones	Disability Claim	DI-360	Jan 1, 2018	Alexis Scott	Adjudication
Joe Lopez	Absence Request	ABS-210	Dec 29, 2017	Alexis Scott	Adjudication
Tylan Lee	Life Claim	LI-550	Sep 28, 2017	Alexis Scott	Approved
Paloma Rivera	Disability Claim	DI-178	Aug 8, 2017	Alexis Scott	Approved
Gertrude Weissman	Disability Claim	DI-340	Feb 11, 2017	Alexis Scott	Adjudication
Consuelo Silva	Disability Claim	DI-558	Jan 18, 2017	Alexis Scott	Approved
Edward Jacobs	Absence Request	ABS-236	Dec 29, 2016	Alexis Scott	Adjudication

To find out more about **FINEOS Claims for Absence Management** or to request a demo, please contact us at [info@FINEOS.com](mailto:info@FINEOS.com).

