



FINEOS Absence solution resides on the open core, cloud-based FINEOS Platform, powered by AWS and delivered as a Software as a Service (SaaS) model.

## FINEOS Absence

# Comprehensive Absence Management Adds Value to Employer Relationships

In an era of talent shortages and expanding benefits packages, employers are becoming more proactive in order to understand the trends in the workforce which impact employee engagement and productivity. Insurers have a unique opportunity to do this by providing integrated insights regarding one of the most important productivity indicators – absenteeism. With FINEOS Absence, insurers can dramatically improve workplace outcomes by simplifying complex management processes while ensuring consistency and regulatory compliance.



### Better Outcomes, Faster Return to Work

#### *Increase Usability and Provide Integrated Insights*

- Create a comprehensive benefits solution that accounts for all disability, claims, and leave-related absences.
- Integrate claims and absence management to enhance service delivery, increase transparency, and improve bottom-line results.
- Enable more proactive decisions from easy access to integrated absence, disability, and claim information.
- Use 24x7 self-service capabilities and omni-channel connectivity to promote ease of use to employers.



### Optimize Operations, Increase Productivity

#### *Automate to Simplify Complexity and Reduce Costs*

- Streamline workflows and automate manual processes.
- Unify systems and integrate processes to reduce redundancy, facilitate data integration, and enhance reporting.
- Provide a single interface to reduce duplicate data entry and manual calculations across systems and spreadsheets.
- Reduce duplicate follow-ups and communications across systems.
- Ensure accuracy, consistency, and timely compliance with ever-changing regulation.



### Deliver Unified, Digital Experience

#### *Architected for Innovation and Change*

- Low-code / no-code configuration to reduce reliance on I/T.
- Cloud-based scalable architecture to visualize data flow and accelerate innovation.
- Enhanced security and interconnectivity through FINEOS, cloud based digital platform.
- State-of-the-art APIs to efficiently process transactions and provide access to information.

FINEOS AdminSuite – the only modern component-based group, voluntary and individual core system for Life, Accident and Health on a single technology platform.



FINEOS AdminSuite – the only modern component-based group, voluntary and individual core system designed specifically for Life, Accident and Health on a single technology platform. Its fully integrated solution provides the functionality needed to meet today's requirements while providing a solid foundation for future innovation.

FINEOS Absence is a robust Integrated Disability and Absence Management (IDAM) solution to help organizations simplify absence management, integrate absence management tasks, and improve engagement and user experience.

## Key Features

- Integrated claims and absence management with comprehensive reporting and advanced analytics
- Streamlined and integrated workflows with reduced follow-ups from multiple systems
- Role-based portals with 24x7 self-service and easy access to information
- Assign and route claims appropriately with intelligent case management
- Easily delegate authority, submit, and retrieve documents, and create a unified payment stream
- Track and benchmark absence, claims, and accommodation reasons
- Score absence requests, completions, and Return to Work predictors
- Automated compliance with federal, state, and municipal regulations
- Robust search engine with easy access to integrated information
- Modern APIs for digital ecosystem integration

## Impact of FINEOS Absence

### Outcomes

#### Increased Satisfaction

- Higher levels of employer satisfaction and employee engagement achieved from better communications, upgraded software solutions, transparency of information, and streamlined processes
- Improved outcomes and Return to Work rates from integrated tracking, management, and reporting of absences
- More sales generated from offering a benefit package with an integrated, holistic solution for absence management
- Deeper relationships with employers by providing expanded views of information about their employee population

#### Proactive Decision Making

- Frequency and duration trends are identified sooner
- Earlier escalation of potential fraud and cases warranting management attention
- Faster identification of new opportunities for innovation and cost reduction by having easier access to cross-functional information

#### Improved Usability

- Modernized user interfaces with step by step guides accelerate learning
- Less frustration and time spent working through fragments processes and multiple systems
- Increased efficiency from being able to easily retrieve information and supporting documentation for case management and unified payments

#### Reduced Costs and Risks

- Less cost and time spent researching, interpreting and complying with federal, state, and municipal regulation
- Fewer errors and service inquiries from manual calculations, payments, and duplicate data across systems
- Reduced potential for fraud and payment duplication by having integrated information and processes
- Reduced total cost of ownership by eliminating redundant software, hardware and data
- Enhanced security and compliance

### About FINEOS Corporation

FINEOS is a leading provider of core systems for life, accident and health insurers globally with 7 of the 10 largest group life and health carriers in the US as well as 6 of the largest life insurers in Australia. With employees and offices throughout the world, FINEOS continues to scale rapidly, working with innovative progressive insurers in North America, Europe, and Asia Pacific.

The **FINEOS Platform** provides core administration capabilities including integrated disability and absence management (IDAM), billing, claims, payments, policy administration, provider management and new business and underwriting; all of which are configurable to operate independently or as **FINEOS AdminSuite** - the leading Employee Benefits end-to-end core administration suite.

Visit our website: [www.FINEOS.com](http://www.FINEOS.com)

To learn more about  
**FINEOS Absence**  
or to request a demo,  
email: [info@FINEOS.com](mailto:info@FINEOS.com)