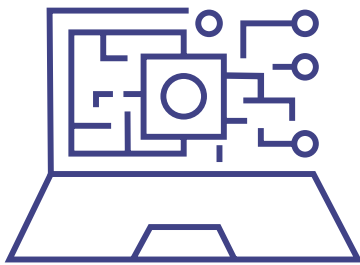# Actionable Data

Embedded analytics that influence business decisions and drive better outcomes.

FINEOS

FINEOS Actionable Data delivers embedded AI, GenAI and Reporting in the case managers' core platform - FINEOS AdminSuite. Our AI-driven assistants seamlessly interact with FINEOS workflows and user interfaces. FINEOS customers can tailor AI assisted automation and validation to meet their specific needs at any time.

Generative AI
Unlimited Potential

FINEOS Generative AI solutions automate human-heavy workloads while leaving you in control.

Document Summary
Summarize all incoming documents for ease of review.

Form-Based Automation
Automate processes based on the content of forms.

Case Flags
Identify potentially impactful flags in case documents that need to be addressed.

Prior Carrier Booklet
Review prior carrier booklet and compare against filed products.

Business Driven Insights
Implementation-Ready

FINEOS Machine Learning™ models are insurance-specific and are continuously improving as your business evolves.

FINEOS Claims Triage
Segment claims based on risk of crossing duration thresholds.

FINEOS Claims Transition
Identify short-term disability claims with a likelihood transition to long-term disability.

FINEOS Claims Duration
Predict average claim duration based on a series of claim and related factors.

FINEOS Claims Settlement
Identify long-term disability claims with a likelihood to settle based on claim attributes.

FINEOS Census Standardization
Normalize census files using a standardized data model.

Operational Intelligence
Differentiate with Data

Operational Intelligence is presented throughout FINEOS AdminSuite in purposeful contexts.

Supervisor Dashboards
Live visuals of team workloads and calendars of upcoming work. Drill down to view further details and reassign work as appropriate.

Operational Reports
Analyze trends in workflow across departments, teams, users, case and task types over as many years as you have data. Slice and dice data to identify bottlenecks and areas of attention. Save and export visuals for sharing with colleagues or partners.

IDAM Employer Reporting
Deliver up-to-date deep intelligence on employer experience across Claims, Absense and Accommodations. Embed reports into employers' portals through API's and view reports in context of the employer record on FINEOS AdminSuite. Allow employers or account leaders to slice and dice experience data across products and across the employer engagement since inception.

Embedded Analytics
View predictive analytics scores on dashboards, on portfolio views, in case summaries and in great detail on the case record. Filter and prioritize portfolios based on analytical outcomes.

Process Analysis
Review process flows for all processes and sub-processes across lines of business. Identify common paths, time on each step, frequency of each step visit.

FINEOS Actionable Data products provide cloud-native, SaaS-based capabilities to deliver data-driven business insights to inform decision making and improve results.

Deliver Transformational Results

Embedded Innovation	Manage AI Risk	Accelerate Time to Value
• Present solutions in context where the reader expects.	• Carriers retain control of the extent to which AI is used in workflow.	• AI platform is pre-integrated with the FINEOS AdminSuite.
• Tailor model outcomes to match reader's mental model.	• Ensure human in the loop processes for critical workflows.	• AI enabled workflows and screens configured out of the box.
• Real-time case triage based on claim characteristics.	• Data and model security in-line with FINEOS cloud standards.	• Model tuning, testing and validation all complete by FINEOS.
• Supplement case file assessment through Intelligent Document Processing.	• Switch off AI enabled workflows for specific customer or customer segments.	
• Pre-fill intakes and forms based on incoming documents.		

The FINEOS Platform

The foundation for your digital insurance strategy

CORE ADMIN

DIGITAL ECOSYSTEM

People-First Portals

Claims

Payments

Policy

Absence

APIs

Customer

Provider

Policy

Billing

Connectors

New Business & Underwriting

PLATFORM CAPABILITIES

ACTIONABLE DATA

Generative AI

Predictive Models

Operational Intelligence

Global Market Presence

7 OF THE **10**	**6** OF THE **20**	**EMEA**	**70%**	**100%**
Largest group LA&H insurers in the US	Largest LA&H insurers in Canada	Large multi line insurers in Ireland, UK & Northern Europe	Market share of group insurance in Australia	of accident claims in New Zealand are processed on FINEOS

About FINEOS Corporation

FINEOS is a leading provider of core systems for life, accident and health insurers globally with 7 of the 10 largest employee benefits insurers in the US as well as 6 of the largest life insurers in Australia. With employees and offices throughout the world, FINEOS continues to scale rapidly, working with innovative, progressive insurers in North America, Europe, and Asia Pacific.

The FINEOS Platform is the only purpose-built, end-to-end SaaS insurance solution for the life, accident and health market. The FINEOS AdminSuite delivers industry leading capabilities across core administration including absence management, billing, claims, payments, policy administration, provider management and new business and underwriting; all of which are configurable to operate independently or as one suite. The FINEOS Digital Ecosystem enables robust people-first digital engagement pathways and FINEOS Actionable Data provides predictive analytics and reporting across the business.

aws

FINEOS is an AWS Advanced Technology Partner and has achieved AWS Financial Services Competency through the AWS Competency Program. Competency Partners have industry expertise, solutions that align with AWS architectural best practices, and staff with AWS certifications.
https://aws.amazon.com/financial-services/partner-solutions/fineos-platform/