

## COURSE OUTLINE – (FTT-CI-003)

### FINEOS CUSTOMISATION I - CLAIMS DATA MODEL

#### **About This Course**

An understanding of the FINEOS Data Model is the cornerstone for all customisation of the FINEOS system. This course introduces participants to the FINEOS business entities used for FINEOS Claims and Benefits Management. The data model diagrams detail the relevant entities and their relationships. This information is then expanded by an examination of how these entities are mapped to relevant database tables.

#### **Course Objectives**

To provide attendees with a high level understanding of the FINEOS data model and how it relates to the GUI application and database.

#### **Who Should Attend?**

Individuals involved in the technical development of the FINEOS Solution

#### **Pre-requisites**

##### **Skills:**

All attendees should have a basic understanding of data modelling i.e. UML, Database knowledge, Basic SQL.




Participants of this course must have previously completed the following FINEOS training modules:

**FTT-CI-002 – FINEOS Customisation I – FINEOS Data Model**

#### **Formats & Duration**

Delivery	Tutor-Led Practical	Duration	1 Day
<b>Description</b>			
The desired effect for participants on completion of this course is an acquisition of skills i.e. to ' <b>KNOW</b> ' how to use a particular area of the FINEOS product. Participants are led through practical exercises relevant to the particular skills area directed and assisted by the tutor.			

#### **For further information, contact FINEOS Training Services:**

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