

FINEOS Provider solution resides on the open core, cloud-based FINEOS Platform, powered by AWS and delivered as a Software as a Service (SaaS) model.

FINEOS Provider

Integrated Solutions + Enriched Information + Powerful Technology = Competitive Advantage

FINEOS Provider is a comprehensive provider administration and management software solution designed specifically for the unique needs of the life, annuities and health insurance industry. Its integrated approach with FINEOS Claims and FINEOS Payments coupled with its unified, state of the art technology platform, enables carriers to more efficiently and effectively manage the complex process of delivering superior service at the lowest possible cost.



Simplify Provider Administration

Organize Workflows and Improve Productivity

- Single source of provider information including licenses, credentials, specialties, locations, contracts, service providers, service types, provider preferences.
- Add and update provider information quickly.
- Consolidated, cross-functional views to manage the entire provider relationship.
- Robust and granular search capabilities.



Improve Claims Outcomes

Integrates seamlessly with FINEOS Claims and FINEOS Payments

- Enables collaboration and improved communications between case workers and service providers.
- Helps to ensure providers are certified and qualified for the services provided.
- Reduces the need for upfront approvals on low cost treatments, resulting in faster service provision to patients.
- Provides easier access to more comprehensive information for decision making.
- Improves ability to more effectively manage provider performance and reduce overall cost of claims.

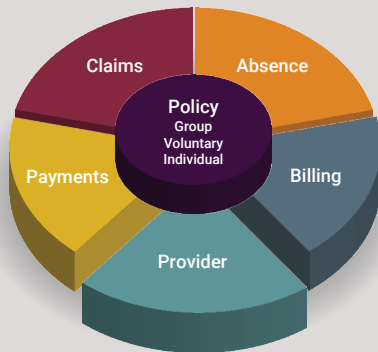


Reduce Claims Expenses

Leverage cross-functional information to gain insights and opportunities

- Integration of claims and payment information increases ability to perform sophisticated analysis for contract negotiation, cost reduction and fraud prevention.
- Manage claims expenses through analysis of provider practice patterns, as well as diagnosis and procedure profiling.
- Enables monitoring of claims and payment trends to identify potential fraud or treatment abnormalities.
- Ensures invoices and payments are accurately aligned with service contracts.
- Reduction in claims handling expenses through automated decisions.

FINEOS AdminSuite – the only modern component-based group, voluntary and individual core system for Life, Accident and Health on a single technology platform.



FINEOS AdminSuite is designed specifically for the Life, Accident and Health industry. A comprehensive suite, it includes absence, billing, claims, payments, policy, and providers. FINEOS AdminSuite is built on the robust Platform Capabilities and designed to connect to the partners and digital platforms that increasingly define the insurance landscape.

FINEOS Provider is a powerful software solution that seamlessly integrates with FINEOS Payments and FINEOS Claims to provide a streamlined approach to one of the most critical interactions with customers and service providers.

Key Features

- Register and manage provider records: credentials; services and fees; contracts, payment preferences, locations, service types, networks.
- Collaborate with providers at caselevel to improve patient outcomes.
- Coordinated rehab planning.
- Robust search engine with comprehensive access to provider, payment and claim information.
- Rule-based analytics and reporting to manage claims costs and negotiate provider service fees.
- User-configured triggers for provider performance management and early identification of abnormalities.
- Case management frameworks ensure cases are handled in a consistent, high quality manner.

Impact of FINEOS Provider

Outcomes

Increase Carrier Satisfaction

- Deepen provider relationships through streamlined requests for information, automated approval authorizations, invoicing and payment processes.
- Increase carrier's ability to track and manage provider performance.
- Pay claims faster with integrated provider authorizations, invoicing and payments.
- Improve patient outcomes through more effective collaboration between service provider and case managers.
- Quickly respond to changes in the market.

Reduce External Claims Management Expense

- Leverage provider information and analytics to negotiate lower rates.
- Conduct analysis by service type and cost to identify the extent of over-servicing and establish more thorough clinical guidelines.
- Reduce outside claims expenses associated with commercial mapping software to locate service providers.
- Prevent fraud with early identification of abnormalities in practice patterns.
- Manage provider agreements more effectively.
- Ensure consistency in provider expense management at the local level.

Improve Operational Efficiency and Effectiveness

- Reduce time and costs associated with service inquiries and requests for information.
- Spend less time tracking information and manual reconciliations.
- Prevent duplication of provider information through online validity.
- Manage workflows and exceptions through user-configured business rules.

Modernized Technology

- Open Core System with greater flexibility and interoperability across platforms.
- Designed for the B2B2C model in Life, Accident, Health, Group, Voluntary and Individual markets.
- Role-based capability sets support multiple digital engagement models.
- Highly configurable platform to adapt to your business without code-based customization.
- Modern user experience technology and design techniques.

About FINEOS

FINEOS has over 50 life, accident and health insurance customers globally; including 7 of the top 10 group life and health carriers in the US and 6 of the top 10 life and health carriers in Australia. With employees and offices throughout the world, FINEOS continues to scale rapidly, working with innovative progressive carriers in North America, Europe, and Asia Pacific.

To find out more about FINEOS Provider or to request a demo, please contact us at:

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