

VIRTUAL EXCHANGE

Show Me the Benefits!

TUESDAY MAY 25 2021 | 10:00AM - 4:30PM ET



AGENDA

Time	Session	Speaker(s)
10:00 – 10:05am	Welcome and Introduction	Chuck Johnston
10:05 – 10:45am	FINEOS Strategy Update: The Power of ONE Michael Kelly shares how the FINEOS Platform embodies the Power of ONE: <ul style="list-style-type: none"> • ONE Platform – Core, Digital and Data • ONE Industry – Global Life, Accident & Health (LAH) • ONE Experience – Group, Voluntary and Absence • ONE Team – Bound by Culture and Strategy 	Michael Kelly
10:45 – 11:30am	The FINEOS Platform: Today and Tomorrow Join FINEOS product management leaders as they review the current and coming benefits of the FINEOS Platform: <ul style="list-style-type: none"> • Growth: Expand quickly-into new Group, Voluntary and Absence markets at scale with the FINEOS quote-to-claim Platform • Efficiency: Improve costs, accuracy and compliance with a strong automated, real-time and connected core system • Service: Meet and exceed market expectations at both group and individual levels, for example with market ready FINEOS Integrated Disability and Absence Management 	Eoin Kirwan Megan Holstein, Esq. Dan Watt Rob Say
BREAK 11:30 – 11:45am		
11:45 – 1:00pm	The FINEOS Platform: Show Me the Benefits! <ul style="list-style-type: none"> • Watch the actual process of moving through quote to claim in the FINEOS Platform • Realize the unmistakable advantages of a true purpose built LA&H core admin system • Get an update on the FINEOS Platform roadmap 	Dan Watt Maria Moore Garrett Viggers David Moran

BREAK
1:00 – 1:30pm

<p>1:30 – 2:15pm</p>	<p>FINEOS OpenCore: The Benefits of Being SaaS in a Digital Ecosystem</p> <ul style="list-style-type: none"> • SaaS – exploring the real strategic benefits of cloud beyond the lowest common denominator • Future digital transformation success – it depends on how you embrace APIs now • Playing well with others – building a dynamic ecosystem for the future 	<p>Jonathan Boylan</p>
<p>2:15 – 3:00pm</p>	<p>The Benefits of Mutual Collaboration: The FINEOS Claims and Absence Practice Program (CAPP)</p> <p>Gain insight to the CAPP – insurance practitioners partner with FINEOS product management teams to discern the optimal functional build for a needed solution across claims and absence.</p> <ul style="list-style-type: none"> • Share best practices • Contribute to the solution process • Provides cross collaboration opportunities with peers outside of the FINEOS CAPP 	<p>Christy Traupe</p> <p>Confirmed Client Guests: Amy O’Donovan – Unum Jason Sommerfeld – Mutual of Omaha Lori Welty, Esq. – FINEOS</p>
<p>3:00 – 3:45pm</p>	<p>Realizing Measurable Benefits of Technology Innovation</p> <p>Show me the benefit\$!</p> <ul style="list-style-type: none"> • Recoup \$M lost to claim leakage – take a deeper look into this multi-billion-dollar problem and how the FINEOS Platform addresses it • Go beyond the monetary benefits – the impact of the customer experience with a modern core system provides efficiencies that yield significantly improved satisfaction levels • Unlock the power of innovation to impact ROI - capitalize on the inefficiencies in the market with repeatable and continuous improvement across the value chain 	<p>Dan Watt Alex Terry</p>
<p>3:45 – 4:30pm</p>	<p>Bringing It All Together</p> <ul style="list-style-type: none"> • The FINEOS Platform – the Power of ONE complete solution • Get the latest on the FINEOS acquisition of Spraoi 	<p>Chuck Johnston Santoash Rajaram Karan Mishra</p>

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