

# *Delegates at the 2011 FINEOS Claims Global Summit in San Francisco*



## **FBD Insurance Recognised for their Transformational Claims Initiative**

**F**INEOS Corporation, the market leading provider of claims management software solutions, announced the winners of the FINEOS Innovation and Excellence Awards at the annual FINEOS Claims Global Summit in San Francisco. The competition recognises FINEOS customers who are using claims technology to achieve operational excellence within their organisations. The winners of this year's awards were:

- FBD Insurance, General Insurance.
- Assurant Employee Benefits, a US Life and Disability carrier.
- Accident Compensation Corporation, the New Zealand government body responsible for managing personal injury and worker's compensation.

The Road Accident Fund of South Africa also received an honourable mention.

Commenting on the awards, FINEOS CEO, Michael Kelly said, "I'd like to congratulate our very deserving winners. Through their vision, dedication and hard work, they have leveraged the power of FINEOS Claims to achieve business success in their own organisations. Tellingly each organisation had its own particular range of challenges and requirements in terms of size, geography and line of business – yet FINEOS Claims was flexible enough to meet all these needs successfully. We wish our winners continued success and look forward to working with them to achieve even greater business results from their claims solution".

This was the fifth FINEOS Claims Global Summit with the largest attendance to date, including participants from over 25 organisations from the US, Canada, Australia, New Zealand, South Africa and Europe. The three day conference was based around the theme of "Transformational Claims Initiatives" and featured presentations from FINEOS customers, partners and industry analysts, as well as interactive sessions with FINEOS executives.

The event brings together users of FINEOS Claims, a complete lifecycle claims solution that delivers complex claims management. It supports industry best practice from first notice of loss to payment, recovery and closure and helps organisations improve claims workflow processes while reducing expenses and increasing productivity. The complex case management capabilities of the solution enable claims handlers to be guided through the multi-dimensional process of dealing with all parties related to the claim. It informs and alerts claims supervisors and senior executives by providing vital claim operating information through real-time dashboards and regular information reports.

**Please visit [www.FINEOS.com](http://www.FINEOS.com)  
or contact [info@FINEOS.com](mailto:info@FINEOS.com)**

**Michael Kelly, CEO, FINEOS and Michael Whelehan, Head of Claims Operations, FBD.**

