

COURSE OUTLINE – (FTB-P-005)

FINEOS ADMIN SUITE POLICY USER VIEW

About this course

The **Policy Userview** course demonstrates how to manage the FINEOS Policy solution from the end-user perspective.

Course objectives

After completing this course, trainees will gain the skills on:

- Adding a policy
- Managing a policy
- Integrating a policy with other elements of the FINEOS application

Who should attend?

Candidates who are familiar with FINEOS Claims and require knowledge of Creating and Managing Policies in the FINEOS system.

Pre-requisites

FTB-C-003 FINEOS Claims Overview

Summary of course content

Module	Description
Policy Administration System (PAS)	FINEOS Policy is the complete source of truth for an insurer's policies and products, managing the full lifecycle and all transactions and interactions at both group and member level. By offering a centralised view, it fosters service quality, efficiency and accuracy. The purpose of this course is to give a basic overview of the policy administration system and how it integrates with Billing and other components of the FINEOS Application.

Format & duration

Delivery	Tutor-Led Practical	Duration	1 Days
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Description

The desired effect for participants on completion of this course is an acquisition of skills i.e. to '**KNOW**' how to use a particular area of the FINEOS product. Participants are led through practical exercises relevant to the particular skills area directed and assisted by the tutor.

For further information, contact FINEOS Corporate University - Education Services:

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